In attendance: Mr. Michael A. Somers (President), Bridgewater State University; Mr. Terrance Burton (Vice President), University of Massachusetts / Dartmouth; Mr. Thomas Raffensperger (Secretary), Westfield State University; Ms. Deborah Chown, Greenfield Community College; Ms. Susan Berteaux, Massachusetts Maritime Academy; Mr. Timothy Rivard, Massachusetts Bay Community College; Ms. Jeanmarie Fraser (Past President), Cape Cod Community College; Ms. Nancy Walker, Berkshire Community College; Mr. Robert Rezendes, Bristol Community College; Mr. Robert Foley, Fitchburg State University; Ms. Bonnie Mitchell, Framingham State University; Mr. Carl Todd, Holyoke Community College; Mr. Timothy Rivard, Massachusetts Bay Community College; Mr. Paul Dobbs, Massachusetts College of Art and Design; Ms. Maureen Horak, Massachusetts College of Liberal Arts; Ms. Susan Berteaux, Massachusetts Maritime Academy; Ms. Karen Pangallo, North Shore Community College; Ms. Linda Hummel-Shea, Northern Essex Community College; Mr. William Hoag, Roxbury Community College; Ms. Barbara Wurtzel, Springfield Technical Community College; Dr. Daniel Ortiz, University of Massachusetts / Boston

Coffee and pastries: At 9:30

Meeting convened at 10:05

1. Announcements
   a. Retirements

Bob Foley will be retiring soon. Nancy Walker will be retiring. Good time personally and professionally. Will be traveling and spending time in Maine. End of June.

2. Minutes from November meeting

Minutes had been distributed by e-mail and passed with amendments
3. Treasurer’s report

Susan Cirillo was not present. A copy of the treasurer’s report was distributed by Mike Somers. The budget is healthy, and all members have paid dues. Susan will provide a three year breakdown of expenditures at a future meeting.

4. Old Business:

   a. One Card plan / Paul Kissman

Paul Kissman provided an update on the one-card project (Statewide Library Card). Distributed a draft, very draft document regarding the role of academic libraries. MBLC first looked at this issue first in 2007, through the “authentication taskforce”. Geolocation services came out of this task force. At the time, they realized that library cards are not good for authentication. It also became clear that there may be opportunities for simplification of authentication through a statewide library card. There was a gathering in spring 2012 for a resource sharing meeting at the College of the Holy Cross in Worcester. Jamie Leroux was there. The main effort was to get past the shared e-book problem. Also interest was expressed in a statewide library card. Out of that came the Statewide Resource Sharing Committee. This group took on statewide e-book platform. Other sub-committees included Discovery Layer. They will release an RFI shortly. Another working committee was the Statewide Library Card committee. That committee is charged with investigating the technical, legal, funding, PR, and trust issues of a Statewide Library Card. They have already completed an environmental scan. There are no examples out there that would be a perfect fit for Massachusetts. Delaware has a Statewide Library Card for public libraries, but they have a common ILS. Michigan used drivers’ licenses as cards.

The committee also looked at user expectations and wishes. A “One Card”. Survey deployed. Most respondents were affiliated with public libraries. Users were asked about walk-in expectations and use of digital services. Most expected both full circulation and full virtual access. This indicates that if a program is rolled out, expectations must be set/adjusted clearly and carefully. What is clear is that patrons generally expect all rights and privileges at all locations.

Libraries may wish to revisit their access policies. Many networks establish common circulation rules and this makes it easier for patrons. These things make a difference in the lives of users of multiple libraries. Focus groups were held in in September 2013 with librarians. First three focus groups showed high level of consistency. Librarians expressed the concern that there was no model for them to respond to, but the sessions were intended to be open information-gathering sessions from which a model could be developed. The committee reviewed documents and determined that there was sufficient interest to develop a model. Much of the discussion now is about technology issues, particularly around shared patron data. Academic patron records often maintained and updated from non-library databases (such as Banner). Libraries that are not part of a larger network will present a special challenge. The committee has not progressed very
far yet on the academic library piece. A document was distributed that listed the concerns of academic libraries.

NOBLE network was presented as a case study. Linda Hummel-Shea described the difficulty in agreeing on fines and loan period. Karen Pangallo pointed out that NOBLE is not one card, but reciprocal recognition of cards.

Currently, MBLC is trying to identify the best combination of features that are achievable. This would be a voluntary agreement between libraries and library systems; there is no mandate considered.

JeanMarie Fraser discussed the benefit for CCCC being part of CLAMS. The academic library is different, but it works.

Mike Somers expressed that database licensing is a main concern. Paul responded that there is no expectation that locally licensed content will be made more broadly available.

Mike Somers asked about the BPL e-card vis-à-vis a Statewide Library Card. E-card is just in the virtual world, but could it be turned into an in-person library card? Anna Fahy Flynn from BPL is on SLC is on committee.

Barbara Wurtzel expressed concern about bringing such a program to Boards of Trustees, whose interests are with each specific institution.

Paul also mentioned the Statewide Network Consolidation Committee, which is looking at this issue, but emphasized that the MBLC has no relationship with this effort. MBLC has expressed willingness to talk with this group, but not participate at this point. Evergreen is a good example of cooperation between networks. This committee is not at this time talking to the boards that govern the networks.

b. Virtual Catalog / Paul Kissman

Paul started with a history of the VC. 1999 was the first approach. Many libraries are leaving now. There is a new system in the works. They are seeing major improvements in software and progress with connectors. Things are looking better than at turn of the calendar year. The system currently works with FLO (Fenway Libraries Online) and MassCat (an ILS funded by MLS) for non-public libraries (schools, specials). MBLN on Polaris is working. There are currently no NCIP connections to OCLC WSMS. The system has better patron searching, FRBR-esque features, and clustering of different formats of same work. Another nice feature is more local control over requests. It provides better options for referring patrons back to their local system. There was a question from Maureen Horak about using the system for e-books, and it does not currently have this capability. The system is being named CommCat.

c. Record Retention Summit / March 17
Veronica Martzahl is organizing this. Michael asked that every institution please send a representative.

d. Annual meeting 2014 update.

Terry Burton discussed topics for annual meeting and conference: Copyright, open publishing, and open education resources. There was a request that there be the opportunity for separate meetings for different sectors (for example community colleges). Paul Dobbs would like us to do poster sessions on open access, fair use, or open education resources. A call-for-proposals was suggested.

5. New Business:
   a. Copyright issues
      • The group discussed copyright Clearance Center payments and what might be necessary or not.
      • Laura Quilter was named as potential speaker for the annual meeting to discuss copyright issues.
   b. Librarian job description database. The communications committee will consider this in their work on a new website.
   c. Organizational charts database. Also to be placed on website. These would include just titles, no names.
   d. Strategic planning and assessment planning database. To put on website. Possibly also program reviews might be shared.
   e. MHEC / EBSCO. EBSCO says that no longer being on the list is a non-issue. The group discussed what this might mean for service charges and expressed a willingness to share information about service charges.

   f. Other
   g. NNLM/NE
      JeanMarie Fraser quickly assembled a proposal which was funded by NNLM/NE. She distributed the proposal. The plan is for training for front-line instructors, probably one per campus. She will distribute a survey first week of March. The goal is to establish something of a boilerplate curriculum, with no expectation that the curriculum will be used as-is. It will be modified heavily for the needs of each institution. JeanMarie will send each library director the link, and then they will send that to health program faculty.

6. Vendor reports:
   a. Evan Erlichman from OVID made a presentation focusing on OVID Wolters Kluwer health. They act as an aggregator, and are the sole source for Lippencott journals. Libraries can purchase an entire collection or may purchase titles a la carte. They can create custom packages.

      Evan will distribute his presentation slides and title lists through Mike Somers. Evan will look into whether there is provision for ILL for e-books. There was a question/clarification about license agreement (as opposed to
ownership). Content is licensed with in some cases guaranteed access, but not outright ownership.

7. Committee reports:
   a. By-laws. The committee will present changes for vote at meeting in April in Salem.
   b. Program Planning. This was already discussed
   c. Staff Development. There was an attempt to bring Warren Graham back, schedules and venues did not work out, so the committee will look at other options.
   d. Communications. The committee will present a website proposal for next membership meeting.
   e. Others

The database list is ready to send out. Bob Foley will send soon. He currently has info from all but five institutions.

IPEDS: The committee has put together a proposal of what we might collect in light of IPEDS changes. Maureen will send out forms showing what we will collect, with IPEDS plus our own items (highlighted). This will also include NEASC data.

Terry Burton traveling to Wisconsin to advertise UMass Dartmouth’s Technical Services jobs, let him know if any members have any open jobs to advertise.

Meeting adjourned 12:42